



Welcome to the eighth edition of the Patient Newsletter. Each month we hope to include a short item by a member of the Patient Reference Group. This month's article was written by Mr. Robin Simmonds.

Mr Simmonds writes:

"I was delighted to represent Mundesley Medical Centre at the Clinical Commissioning Group (CCG) Patient Partnership Conference. Having attended the first meeting some 14 months ago. It was clear that in undertaking their new role, assigned by the Secretary of State for Health, the CCG Board has demonstrated that inspired doctors are more than capable of managing their Group Practice in a proficient manner.

The main purpose of the briefing conference was to provide a forum in which to discuss Integrated Healthcare. A PowerPoint presentation made clear that the way ahead is to develop a stratagem of thinking "outside the box". Those attending were then divided up into a series of workshop groups to deliver their views. How much more cost effective for patients to be able to return home to be with their loved ones after major surgery. This is now possible thanks to the provision of facilities and care which transform a private residence into a healthcare unit. It would not be right if we failed to commend our team at Mundesley Medical Centre; indeed, how lucky we are to be in their care."

NHS
North Norfolk
Clinical Commissioning Group



Away Day Opening Times

We will be closed on Wednesday 3rd September 2014 for an important staff training day.

Please make sure you will not run out of medication over these days.

For emergency treatment while the surgery is closed, please phone 111.



ORDERING REPEAT PRESCRIPTIONS OVER THIS PERIOD

Medication requested on	Collection date
Friday 29th Aug	Tuesday 2nd Sept
Monday 1st Sept	Thursday 4th Sept
Tuesday 2nd Sept	Friday 5th Sept
Wednesday 3rd Sept	Monday 8th Sept



Online Services

As a practice we provide an online service where you can access a wide variety of interactive services.



The Mundesley Medical Centre website includes information on opening hours, practice staff, appointments and clinic types as well as other ways of contacting us. You can access this by searching for Mundesley Medical Centre in your search engine or by going to "www.mundesleymedical.co.uk".

By logging in, using your unique information, you can also access a variety of interactive services specifically for you. You can book GP and blood test appointments; unfortunately you cannot book nursing appointments due to the various requirements our Reception team need to check when booking these.

From time to time we add to the list of questionnaires available for patients to complete. These currently include the Carers' Questionnaire and the Travel Questionnaire for patients needing a health check for foreign travel. There are also "decline" questionnaires which you can use to inform us that you not want a vaccination you have been offered; these currently include 'flu, pneumococcal and shingles vaccinations.

Other on-line services include ordering repeat prescription, changing your contact details, viewing your past appointments and granting additional access to other users.

If you would like to register for the online services you will need to visit the surgery with a form of photo ID (eg passport or driving licence). If you need further information please contact the Reception Team.

Did you know?

Mundesley Medical Centre has a Twitter account.



Follow us: @mundesleymedic

Flu Clinic

If you fall into one of the following 'at risk' groups you may be eligible for a free influenza vaccination:

- pregnant women
- children aged two and three
- children aged 2 to 18 with a long-term health condition
- adults aged 65 or older
- people with a serious medical condition
- people living in a residential or nursing home

For more information please contact the Reception Team.

Medical Students

From the end of August we will have medical students from Cambridge University working in the surgery.

They will be seeing patients alongside the Doctors who will review their progress as they go.

Patients will have the option not to see the medical students if they would prefer.

Bank Holiday Opening Times

We will be closed on Monday 25th August 2014 for the August bank holiday.

Please make sure you will not run out of medication over these days.

For emergency treatment while the surgery is closed, please phone 111.

ORDERING REPEAT PRESCRIPTIONS OVER THE BANK HOLIDAY

Medication requested on	Collection date
Wednesday 20th Aug	Friday 2nd Aug
Thursday 21st Aug	Tuesday 26th Aug
Friday 22nd Aug	Wednesday 27th Aug
Monday 25th Aug	Thursday 28th Aug
Tuesday 26th Aug	Thursday 28th Aug