

Waste Medicines. DO NOT THROW THEM IN THE BIN!

All waste medicines should be disposed of correctly and safely and not in your own refuse bin. Our practice provides a disposal service of waste medicines, sharps (injections) and other devices. If you have any unused medicines, including out of date medicines, or over the counter products (this does not include hazardous substances) please ensure they are returned either to your local GP surgery or pharmacy for safe disposal.



Dispensing Review on the Use of Medicines – DRUMS.

If you are a dispensing patient and having problems understanding what your medicines are or why you are taking them, or maybe even having trouble getting into the packaging, why not book a DRUM appointment with one of our dispensary team for an informal chat.



Managed repeat prescribing.

Do you forget to remember to order your medication? If you take regular medication which you order once every month for collection from the surgery, why not pass the ordering responsibility onto us to do this for you. We will process your medication for collection every 28 days and we will provide you with your next collection date.



WELCOME TO MUNDESLEY MEDICAL CENTRE DISPENSARY

PLEASE MEET THE TEAM

Karen Temple – Dispensary Manager
Carrie Starling - Dispenser
Natalie Brooks – Dispenser/deliveries
Jess Wharton – Dispenser/deliveries
Lynsey Wayte – Relief Dispenser
Ian Mee - Deliveries

HOW TO GET HOLD OF US

Medical Centre Dispensary Enquiries- main switchboard 01263 724500

Repeat prescriptions 24 hour answerphone- 01263 724506

This answerphone is for the ordering of repeat prescriptions only

Online-www.mundesleymedical.co.uk

Further information on any services listed in this leaflet please enquire at dispensary reception.

REMEMBER – repeat prescriptions take 2 working days between the hours of 8am and 6pm to process from receipt of your request. This does NOT include weekends or bank holiday

WHAT SERVICES DO WE PROVIDE

ABOUT THE PRACTICE AND OUR AIM

We are a very busy 5 Doctor Practice providing dispensing services to approximately 2,800 patients every month which is around half of the practice population.

We dispense around 6,000 items on average each month which is around 200 items a day. Our aim is to provide a friendly, efficient service to all of our dispensing patients.

As a dispensary within a GP practice, we can provide dispensing services to all patients in an area around a 1.6km radius from a dispensing pharmacy.

We cover all surrounding villages including some areas of Mundesley and North Walsham, all of Gimingham, Trimingham, Northrepps, Southrepps, Sidestrand, Antingham, Thorpe Market, Knaption, Paston, Bacton, Walcott, Happisburgh, Swafield, Ridlington, Bradfield, Overstrand, Edingthorpe, Witton and Trunch. The practice has extended it's boundary, so our outer boundary now covers Cromer, Roughton, Hanworth, Alby with Thwaite, Suffield, Erpingham, Ingworth, Colby, Felmingham, Skeyton, Swanton Abbott, Westwick, Scottow, Sloley, Worstead, Dilham, Honing and East Ruston.

If you live in one of the above villages and are more than 1.6km from a pharmacy and are not signed up for dispensing services within the practice, please make enquiries at dispensary reception.

Online Ordering Service.

We provide an online ordering service for all patients who are linked to the internet. This allows ordering of prescriptions online with ease along with providing regularly updated information on other services including the booking of routine appointments. For further information please enquire at the surgery to register your details and pick up your unique password.



Delivery Service for medicines only.

We offer a delivery service to all dispensing patients registered within the practice. This is a voluntary service. We deliver medicines to all areas covered within the practice boundary. Information on this is available on request.



Compliance aids.

Don't worry; if you are having problems remembering to take your medicines, there are services available to help you. We will review each individual patient to ascertain patient needs and requirements for safety and compliance.

